

## Appendix 5. Warm, Dry & Safe Programme Consultation: summary of individual responses received

Total responses received: 128. Total comments made: 154. (Note: some responses contained more than one comment)			
Comments/response category	No. of times mentioned	Mentioned in responses (%)	Comments
Need new windows/roof/doors.	30	19.5	Vast majority of responses requesting new windows.
Need new kitchen/bathroom	8	5.2	Majority requesting new kitchens.
Need better heating/insulation	14	9.1	
Need damp/mould treated	4	2.6	
Other similar blocks/estates/streets are in the programme, but mine isn't.	5	3.2	
My property/block is in future programme, but renewal is needed now.	3	1.9	
Some/all of the planned works have already been completed in my property/block.	8	5.2	
How is the programme determined? Can you clarify works to be undertaken?	13	8.4	Includes general queries about stock condition survey; specific details of work to be undertaken, etc.
My block/property needs external decs.	4	2.6	
Need better security (e.g. door entry, etc)	3	1.9	
Property needs specific repairs ( <i>minor rather than major works</i> )	10	6.5	Residents commented on repairs required to their properties rather than the WDS programme.
Leaseholders' general enquiries re: cost, VFM, payment terms, etc	9	5.8	
Hawkstone/Silwood (see comments >>)	19	12.3	Majority of comments relating to 'Hawkstone low rise' blocks, and John Kennedy Hse. Residents thought that these blocks had been excluded from the programme, but this is not the case.
Others/miscellaneous.	12	7.8	
"Comments" section left blank	12	7.8	Resident's details included, but no comments provided. All residents contacted by e-mail to encourage further participation.
Total comments made	154	100	

